

Manchester Care and Repair Eligibility – Updated 1st July 2026

Service	Referral Methods	Age Criteria	Tenure Criteria	Area Criteria	Other Criteria
Handyperson Service	Self referral / Professional – All 60+ Under 60s – all referrals by health/social care professional, to confirm benefits criteria.	60 + = open to all Under 60s – see referral methods	Any tenure	Manchester only	Our Handyperson service is only available for works where there is an impact on: - SAFETY - SECURITY - DIGNITY - ENERGY EFFICIENCY Under 60s – need to be in receipt of HR, DLA or PIP

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Handyperson Service - Home Adaptations for Hospital Discharge (within 48 hours)	Hospital Discharge Team Community Health Worker Council Minor Adaptations Team	Any Adults	Any tenure	Manchester only	Client being discharged from any hospital
Handyperson Service - Dementia Home Pack	Self referral / Professional – All 60+ Under 60s – all referrals by health/social care professional, to		Any tenure	Manchester only	Must have dementia diagnosis

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	confirm benefits criteria.				
Caseworker Service	Professional Referral only Health – GP, District nurse etc. or support group leader Social Services Community Navigator	65+	Any tenure	Manchester only	
Home Repairs Support - Contractor Advice	Self referral / Professional – All 60+	60+	Any tenure	Manchester only	

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Home Repairs Support – Urgent Repairs	Self-referral Professional referral	60+ Under 60's with serious health conditions or disability	Owner occupier	Manchester only	Client must be able to demonstrate that they have minimal savings and are on low income
Home Repairs Support – Supervised Work	Self-referral Professional referral	60+ Under 60's	Owner occupier	Manchester only	Supervised works that are paid for privately will incur a 10% fee

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		with serious health conditions or disability			
Home Energy Loan Plan	Self-referral	Any age	Owner Occupier	Manchester only	
Help to Move	Professional Referral - only via Neighbourhood Apartments		Living temporarily in Neighbourhood Apartments	Manchester only	The service prioritises those without family support and requires that clients have either secured a housing offer or are realistically expected to receive one within two months
Welfare Grants	Professional Referral only	60+	Any tenure	Manchester only	Different funds have different criteria

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		Under 60s with serious health conditions or disability			Client must be able to demonstrate that they have minimal savings and are on low income